

# Dispatch Times

## Warren County **StormReady** – By: Rick Murray

StormReady is a nationwide community preparedness program that uses a grassroots approach to help communities develop plans to handle all types of severe weather—from tornadoes to tsunamis. The program encourages communities to take a new, proactive approach to improving local hazardous weather operations by providing emergency managers with clear-cut guidelines on how to improve their hazardous weather operations.

To be officially StormReady, a community must,

- Establish a 24-hour warning point and emergency operations center.
- Have more than one way to receive severe weather warnings and forecasts and to alert the public.
- Create a system that monitors weather conditions locally.
- Promote the importance of public readiness through community seminars.
- Develop a formal hazardous weather plan, which includes training severe weather spotters and holding emergency exercises.

Warren County became an Accredited Storm Ready County the first half of 2014. Statistically we are the third county in Southwest Ohio to receive this recognition, the 24<sup>th</sup> County Statewide out of 88 counties and nationwide as of 2013 we are one of 1038 counties out of 3144 counties nationwide to achieve the recognition.

Great job to Mike, Rick and Jim on all of their hard work to accomplish this status for our county!!



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### Mark Your Calendar!

- September 5-7 – St Suzanna Festival
- September 6 – Down Syndrome Buddy Walk - Cinti.
- September 7 – School Radio Testing Ends
- September 16 – Supervisors Meeting
- Sept 23 – Mason Light the Night Walk
- September 27 – Lebanon Apple fest

# Employee Spotlight

## Employee of the Month



Samantha Hall  
Employee Since 1998

## Birthdays

September 6 – James Bishop  
September 14 – Andrew Farlaino  
September 30 – Sarah Robers

## Milestones

September 2 – Jan Thomas  
Celebrating 28 Years  
September 6 – Keith Fudge  
Celebrating 3 Years  
September 9 – Erin Caito  
Celebrating 1 Year

## Welcome to Our New Call Takers!



### Mary Gilliam

Mary and her husband Mike have been residents of Lebanon since 1988. She has two daughters who graduated from Lebanon High School. She previously worked at Warren County Career Center in the Adult Education Department as a substitute teacher. She also served Warren County as I&R Specialist in the United Way Information and Referral/ 2-1-1 Program. Before getting hired as a Call Taker she worked for United Way of Greater Dayton as the Data Resources Coordinator in the HelpLink 2-1-1 program.



### Shawn Hogsten

Shawn grew up in Franklin and attended Warren County Career Center for Fire Science and EMT. After that he continued his education at Sinclair Community college for Paramedic. He is currently a firefighter for Sugarcreek Twp in Greene County. Shawn enjoys hunting and fishing during his off time. Shawn recently got engaged to his girlfriend Morgan and will be getting married September 5<sup>th</sup> 2015 at Anna Maria Island in Florida. They bought their first house in Carlisle and plan on moving in October 24<sup>th</sup>.

## Personal Day Leave Recipients

Congrats to the following employees who earned their Personal Day Off for no unscheduled sick time for 180 consecutive calendar days. These are the employees who received this accomplishment for the months of May, June, July and August:

<b>Ashlee Gibson</b>	<b>Bob Anson</b>	<b>Erin Caito</b>	<b>Chris Dill</b>	<b>Jan Thomas</b>	<b>Tonya Shutts</b>
May 4 <sup>th</sup>	May 28 <sup>th</sup>	May 26 <sup>th</sup>	May 31 <sup>st</sup>	June 23 <sup>rd</sup>	August 29 <sup>th</sup>

Great work and enjoy your day off!!

# Did You Know?

## New Call Types & Call Signs

The following new call types have been added into CAD:

- **SEB, FSEB and MSEB** – These call types are used when creating a call for a School Emergency Button Activation.
- **DEX** – This call type is used when dispatching police units to a Dangerous Exotic Wild Animal Call. It is a priority 4 call and only requires a single car response. The Fire and EMS call types for this incident are **FDEX** and **MDEX**

The following call sign has been added to CAD:

- **WR** – This unit is used for water rescue calls. When this unit is recommended it will appear as **WR81** (Water Rescue Station 81) and the capability is specific to this vehicle and is recommended for specific call types. The Technical Rescue Team will take it on all water rescue runs. It includes their ice/water suits, swift water equip and diving equipment.

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## MARCS in School Security Radios

The MARCS in School Security Radios went live on August 1<sup>st</sup>. The purpose of these radios are to provide schools with a quick and direct line of contact to the communications center during a violent, life threatening situation, such as an active shooter/assailant. When the communications center receives activation they will create a call in CAD using the call type SEB which will create both law and fire incidents. The fire department will follow their Mass Casualty Incident Plan and Law Enforcement will issue a County All-Call. The radio will then have 10 seconds of open mic for the school personnel to vocalize the situation if safe to do so. If there is an accidental activation the school personnel will vocalize on the radio that the button was pressed in error, however, it will be treated as if it is a real incident. The first law enforcement officer on scene will size up the situation and notify the communications center, confirming it was pressed in error. Schools will test their radios August 1<sup>st</sup> - September 7<sup>th</sup> and March 1<sup>st</sup> – March 31<sup>st</sup> to make sure all information is relayed correctly and school personnel are familiar with the procedure. Schools covered by Warren County Communications Center and Franklin City will show up on the Warren County Radio system, including Warren County Career Center. If there is activation for a school in the City of Franklin, the supervisor or ECOIC will relay the activation and any additional information to Franklin Dispatch. Franklin Dispatch does have a radio in their communication center to monitor the activation as well.

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## EMA Updating Mitigation Plan – By Jim Bolen

In February of 2013, the Warren County EMA drafted a grant to update the Warren County Hazard Mitigation Plan. This plan discusses the hazards which exist in and around Warren County and describes strategies to reduce the impact these hazards have on the citizens and visitors of Warren County. The county was awarded a grant of \$43,811 to accomplish this update. The Warren County EMA hosted the first of three public meetings to discuss and develop the plan on July 31<sup>st</sup>. The meeting was well attended and included over forty representatives from local, state and federal officials, public interest groups and public safety officials. The attendees worked with Warren County EMA staff and our contractor, the Michael Baker Group, to rank the hazards affecting the county and their potential outcomes. This information will be used throughout the development of the plan and proposed mitigation strategies. The next public meeting is scheduled in the Commissioner's Meeting Room (Room 128A) on September 25<sup>th</sup> at 10am. This meeting will focus on developing the mitigation strategies which will guide how the county prevents damage from events such as severe storms and floods. The meeting is open to the public and you are encouraged to attend if you are able.

# Tour the New Building



Entry Way



Conference Room



EMA Office



Ops Manager's Office



ES Dept Kitchen



Training Room



West Wall of Comm. Center



Comm. Center



Comm. Center Balcony



EOC in Lower Level



Parking Lot

## Franklin's New Dispatch Center

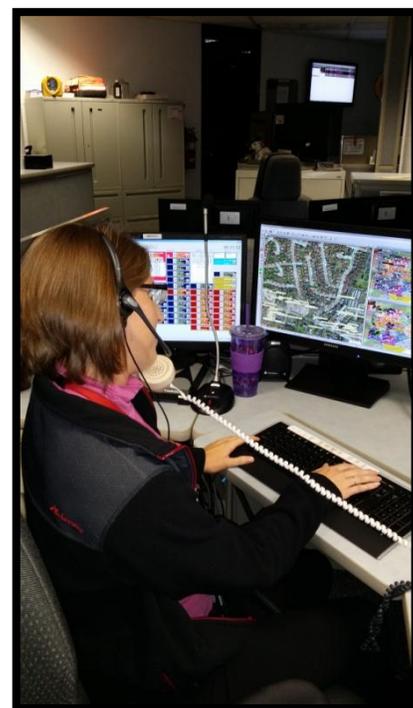
On Saturday August 16<sup>th</sup> Franklin Dispatch held an open house to unveil their newly remodeled dispatch center. They opened up their dispatch center and police department to the public. They had tours of the PD, dispatch center, and their Jail as well as activities set up for kids. The new dispatch center consists of two new dispatch consoles as well as room to add one more in the future. They also added several monitors on the walls to monitor the PD cameras and cameras in the probation department. The consoles they have can be raised and/or lowered depending on the dispatcher's preference. Both consoles also have 6 monitors which have their CAD, radios, 911, LEADS, and various other programs.



## Call of the Month

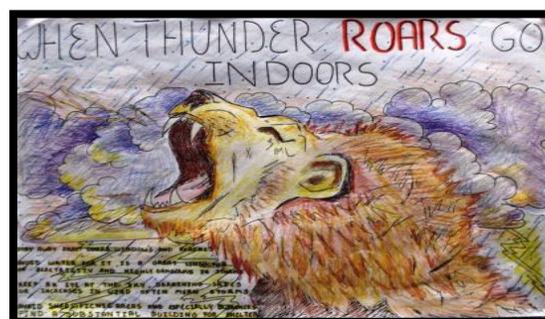
### Robbery in Progress at Chase Bank

On August 2<sup>nd</sup> at 12:06 Ron Kronenberger answered a 911 call from Chase Bank in Springboro, advising that a white male entered the bank and walked up to a teller insisting on money. The male never displayed a weapon and shortly left the bank in an unknown direction. Witnesses later said they saw a male matching that description running up Springwood Dr. Units from Springboro PD, Clearcreek PD, Franklin PD and the Sheriff's Office responded to the bank and quickly set up a perimeter, closing down St. Rt. 73. Once units arrived on scene they cleared the bank and requested a K9 respond for a track. The first K9 tracked for a short amount of time before a 2<sup>nd</sup> K9 from Waynesville PD was called in to pick up the track. A 3<sup>rd</sup> K9 was also called from Mason PD. Units tracked until around 14:40. At one point units on scene considered calling BCSO helicopter. Units remained on scene for several more hours collecting evidence. We also received a call from Middletown PD stating that earlier in the day a male matching the description entered the Chase Bank on Breiel Blvd, but fled on foot when approached by one of the employees. The incident is still under investigation. The dispatcher on Police Primary was Liz Hollon and Ashlee Gibson monitored the TAC Channel for the track. Great work by all those involved!



## Ohio Severe Weather Awareness Poster Contest

Alice Yoshida, a sixth grader in the Little Miami School District during the 2013-2014 school years, was recognized at the Ohio State Fair as the overall winner in a statewide poster contest. Alice's poster on severe weather safety artistically illustrates a lion roaring. The heading appropriately states: When Thunder Roars Go Indoors.



## Emergency Services at National Night Out

On Tuesday August 5<sup>th</sup> Clearcreek PD, as well as other police departments all over the nation, held their annual National Night Out at Patricia Allen Park on State Route 48. This event invites residents from the area to come check out area police, fire and other area groups. Clearcreek's National Night Out included police and fire vehicles, Miami Valley Careflight, bounce houses, DJ and numerous other kid's activities and booths. They also provided free food and refreshments to the public. Emergency Services also had a booth that was manned by Mike Bunner, Melissa Bour, Rick Murray, Jim Bolen and Allison Wagoner. The booth had information for the public on all aspects of Emergency Services and EMA. They also had computers set up to help the public get signed up for Warren County's Access and Functional Needs Citizen Preparedness Database.



## July Monthly Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
<b>Took the Most Calls</b>	8,356	Doug Short 268	Allison Wagoner 906	Erin Caito 501
<b>Most Status Changes</b>	52,596	Doug Short 2,152	Bob Anson 3,265	Mike Wiggins 3,419
<b>Total 911 Calls</b>	7,025	865	2,946	3,214
<b>Total 7-Digit Calls In</b>	12,909	2,104	5,480	5,325
<b>Busiest Day</b>	Tues 7/1 – 1,048			
<b>Busiest Time of Day</b>	17:00 – 18:00			

### Warren County Emergency Services

500 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315

Check out our website:

<http://www.co.warren.oh.us/emergencyservices>

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